



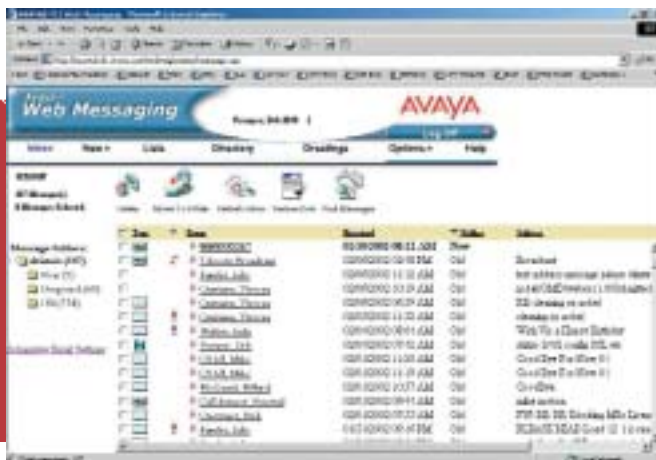
Avaya INTUITY™ AUDIX® LX Multimedia Message Server

Communication is an essential ingredient of success in today's Customer Economy. With convenient access to all messages—voice, e-mail, and fax—from phone or computer, your employees can collaborate to make faster, better decisions and provide superior service.

Now you can facilitate collaboration and relationship management throughout your entire “virtual enterprise”—customers, employees, suppliers, and partners—with Avaya INTUITY AUDIX LX multimedia message server. Written in language of the Linux* operating system, with built-in e-mail and fax messaging features, the INTUITY AUDIX LX message server delivers messaging flexibility, runs on industry-standard hardware and works with an array of switches from more than twenty vendors.

Take advantage of the INTUITY AUDIX LX message server to position your company for success by strengthening the essentials of communications:

- **Collaboration**—Many people now prefer to communicate via messaging because it is quick, effective, and enables better time management. The INTUITY AUDIX LX message server can help to improve decision-making and customer service because it allows employees to conveniently retrieve and respond to voice, email or fax messages.
- **Relationship Management**—Customers remain loyal to companies that provide rapid information, ordering, and escalation. By providing access to all messages in a single place, the INTUITY AUDIX LX message server allows employees to quickly identify and respond to high priority messages in any medium.
- **Information Access and Delivery**—Whether employees are in the office, traveling, or working from home, the INTUITY AUDIX LX message server allows them to retrieve and send messages from any PC with Web access by adding Avaya Web messaging software. Or, they can use a phone to direct fax messages to any fax machine—for example, at a hotel or customer site—and to listen to e-mail messages via text-to-speech conversion.





Respond quickly and conveniently, with anywhere, anytime, any media messaging

Easily Access Any Type of Message, from Phone or PC

In the past, employees have retrieved voice messages from their telephones, documents from the fax machine down the hall and e-mail at the computer. Message management devours time, and urgent communication can easily be overlooked. With the INTUITY AUDIX LX message server, employees can more quickly retrieve, organize, and respond to messages by priority because all messages—voice, e-mail, and fax—can be accessed from either a telephone or PC, at work, at home, or on the road. *These features are standard.* Integrated e-mail and fax messaging make it easier to collaborate with partners, suppliers, and others outside your messaging network.

With access to voice, fax, and e-mail messages from the same place, employees can spot urgent messages more quickly, helping to improve collaboration and customer service.



Use the included INTUITY™ Message Manager or Internet Messaging software to access and send voice, e-mail, and fax messages from your desktop computer. Or, use your Web browser to access voice and fax messages by adding the Web messaging server application.

You can access and respond to messages by phone as well as by computer. For example, suppose a client sends an urgent e-mail message while you're out of town. You can have your pager alert you to the new message and then use a cellular or wired phone to retrieve the message. With its text-to-speech capabilities, the INTUITY AUDIX LX message server lets you listen to the e-mail just as you would a voice message. Respond to the e-mail by voice, or forward it to a colleague along with a voice attachment for further immediate action. To play back your voice messages from within your e-mail program at your desk, you need only a multimedia PC and Avaya™ Voice Player, which is a Web "helper" application.

Leverage Existing E-mail Systems

The INTUITY AUDIX LX message server supports e-mail integration using Internet Messaging software. It interoperates with most popular e-mail systems (such as Microsoft* Exchange, HP OpenMail*, and Lotus Notes* 4.6) and clients (such as Microsoft Outlook*, Microsoft Exchange, Microsoft Internet Explorer, Lotus Notes 4.6, Netscape Navigator*, Eudora Pro*, and Eudora Light*). Users can access e-mail messages not only from their PCs, but also from wireless or wired phones. Your system administrator can manage the Internet Messaging software from any network-connected PC equipped with a Web browser.



Administer Hundreds of Mailboxes

With an intuitive, Web-based graphical user interface, the administrator can manage the system from a local terminal over their LAN/WAN using the included LAN card, or remotely via the modem, quickly accomplishing tasks such as adding or deleting mailboxes, comparing or revising classes of service, and administering personal or system distribution lists.

Scale as Your Business Grows

Your message system needs to grow in step with your business. Choose an INTUITY AUDIX LX message server to support from 100 to 1,000 employees, or connect it to a worldwide network that can include messaging systems from other vendors.

With INTUITY AUDIX LX networking, you can extend the power of messaging across the virtual enterprise, strengthening collaboration and enabling communication across time zones and languages. And digital message transmission via the included LAN/IP card can help to decrease messaging costs substantially by reducing transmission time and enabling the use of more cost-effective networks. INTUITY AUDIX LX is a certified Avaya™ Interchange endpoint.

Take Advantage of Avaya™ Professional Consultants

Avaya's Professional Consultant Services provide a full range of offerings for implementation, administration, administration training, and education, all delivered by a team of Microsoft Certified Software Engineers (MCSEs) and Certified Novell Engineers (CNEs). To ensure that deployment of your included software applications proceeds smoothly and delivers the expected functionality, select from the following optional offerings:

- INTUITY Message Manager implementation and/or end-user training
- Internet Messaging for INTUITY AUDIX implementation
- AMIS/Digital Network Administration

Harness Messaging for Your Success

With integrated voice, e-mail, and fax messaging, your employees can be equipped to respond at the accelerated pace that's here to stay. Take advantage of INTUITY AUDIX LX messaging for the communication capabilities needed to help be successful in today's Customer Economy.

To learn more about INTUITY AUDIX LX multimedia messaging with included IP and fax capabilities, and the capacity to expand beyond 1,000 mailboxes, ask your Avaya Client Executive or Authorized BusinessPartner or visit avaya.com/solutions.

Feature

Summary

- Visual desktop access to messages
- Integrated fax messaging
- Analog and digital networking capability
- LAN/IP card for integrated e-mail messaging and digital networking
- Text-to-speech conversion, for retrieving e-mails by telephone
- Traditional telephone user interface
- Full message storage capacity without the need for activation



System Capabilities

Ports	4 - 12
Mailboxes	100 - 1,000
Storage Hours	500 hours

Enterprise Challenge

Collaboration, for better decision-making

Relationship management, for the service that retains customers

Information access and delivery, for fast answers from anywhere

Networking, to extend communication to the entire virtual enterprise

INTUITY AUDIX LX Solution

- Integrated voice and fax messaging
- Internet Messaging software
- Supports 35 languages
- Visual Desktop Messaging Suite (includes INTUITY Message Manager and Web messaging)
- Fax messaging
- Visual Desktop Messaging Suite
- Switch integration with more than 20 vendors (new ones available upon request and testing)
- AMIS and TCP/IP networking
- Built-in LAN/IP card
- Compatible with Avaya Interchange