



Avaya IP Softphone for Pocket PC



The Avaya IP Softphone for Pocket PC enables mobile workers to access comprehensive and powerful enterprise-class telephony on their Pocket PC devices.

The Avaya IP Softphone for Pocket PC is an IP telephone client for WiFi networked, Windows based, Pocket PC devices. It provides transparent access to real time voice communications and productivity, enhancing Avaya Communication Manager features such as managing multiple call appearances, transfer and conference – all in the convenience of a handheld device. The Avaya IP Softphone for Pocket PC offers simple point and click dialing from directories such as Microsoft Outlook contact lists.

Configuration Options

The Avaya IP Softphone for Pocket PC provides transparent voice communications from supported windows based Pocket PCs. For managing both the call control (i.e., make call, hold, transfer) and the voice path, three configuration options are available:

- Pure voice over IP (road warrior), most typically a Pocket PC with an earpiece or headset. Please note — many Pocket PCs do not support headsets with integrated microphones. In this instance, the worker can listen via an earpiece, and speak into the microphone in the Pocket PC itself.
- Dual connection (telecommuter) where all call control and call signaling is done via the IP Softphone for Pocket PC application, but the voice path comes from a user provided phone line — be it a home phone or a cellular phone. This is a unique Avaya capability and adds value in environments with limited broadband access; this configuration provides excellent quality voice communications.
- Shared control of IP and digital phones. This configuration is common among users in the office who wish to utilize their Avaya telephone, but also take advantage of such features as point and click dialing from within the Softphone for Pocket PC client.


Telephony Features

Avaya IP Softphone for Pocket PC delivers the full set of Avaya Communication Manager software call features via a graphical display of your Avaya multi-line phone, with its identical extension number, management of multiple call appearances, speed dial buttons and personal feature settings. Initiating common telephony functions such as setting up a multi-party conference call, transfers, hold, and drops are simple via the intuitive pocket pc interface.

Mobile workers can receive calls virtually anywhere, and remote workers can connect to your enterprise with wireless local area networks (LANs) and virtual private networks (VPNs). The Avaya IP Softphone for Pocket PC is perfect for environments where communications are critical, and cellular phones are not permitted — such as hospitals — and for other industries with large, wireless enabled facilities — such as manufacturers and universities.

System Requirements	Pocket PC Requirements
<ul style="list-style-type: none"> • Avaya Communications Server with: IP Softphone for Pocket PC, Avaya Communication Manager 1.1 or Avaya Call Processing Software R10 or later • Shared control of Avaya Digital phones requires Avaya Communication Manager 2.0 or later • The IP Softphone right-to-use license has been purchased and administered on the communications server • The telephone extension has been administered for the IP Softphone • 802.11 WiFi network within work location 	<ul style="list-style-type: none"> • Pocket PC 2002 (Microsoft Pocket PC Version 3.x) or • Pocket PC 2003 (Microsoft Pocket PC Version 4.x) • HP/Compaq IPAQ 3600, 3700, 3800, 3900, 4100, 5400, 5500 series • 802.11 wireless LAN connectivity for the Pocket PC <ul style="list-style-type: none"> – PCMCIA card or – Compact FLASH or – Integrated WiFi

Supported Avaya Telephones	
<p>Avaya IP Softphone for Pocket PC supports the following Avaya IP telephones – with dual or shared call control:</p> <ul style="list-style-type: none"> • 4602 • 4606 • 4610 • 4612 • 4620 • 4624 • 4630 	<p>Avaya Digital phones supported – with shared call control:</p> <ul style="list-style-type: none"> • 2402 • 2420 • 6402D • 6408D • 6424D

<p>About Avaya</p> <p>Avaya enables businesses to achieve superior results by designing, building and managing their communications networks. Over one million businesses worldwide, including more than 90 percent of the FORTUNE 500®, rely on Avaya solutions and services to enhance value, improve productivity and gain competitive advantage.</p>	<p>Focused on enterprises large to small, Avaya is a world leader in secure and reliable IP telephony systems, communications software applications and full life-cycle services. Driving the convergence of voice and data communications with business applications – and distinguished by comprehensive worldwide services – Avaya helps customers leverage existing and new networks to unlock value and enhance business performance.</p>	
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